## Mastering Interventional Radiology & Cardiology Online Training Program FAQs

#### Which procedures are covered in the course?

The course is designed to cover all procedures types for the CIRCC exam: catheterization coding, diagnostic angiography/venography, angioplasty, stent, atherectomy, embolization, thrombectomy, thrombolysis, infusion therapy, IVC filters, TIPS, venous organ blood sampling, transcatheter foreign body removal, dialysis circuit coding, central venous access devices, tunneled peritoneal catheters, endovascular repair, diagnostic cardiac catheterization, coronary angioplasty, coronary stent, coronary atherectomy, coronary thrombectomy, vertebroplasty, kyphoplasty, facet joint injections, nerve blocks, epidural injections, epidurography, discography, myelography, lumbar puncture, urinary, gastrointestinal, biliary, biopsy, drainage, aspiration, sclerotherapy, ablation, arthrography.

#### Does the course cover ICD-10-CM or ICD-10-PCS coding?

No, only CPT® coding is covered in the course.

#### Are there any pre-requisites for enrolling in the course?

There are no required pre-requisites, however; it is strongly recommended that enrollees have hands on coding experience in one or more areas as well as at least one core coding credential (CCS, CCS-P, CPC, COC, CIC, etc.) Prior to registering enrollees should have knowledge of anatomy and medical terminology.

#### When is the course open for enrollment?

Until recently we only opened enrollment once or twice per year. To better serve potential customers, we decided to remove the specific enrollment deadlines, however, we are still limiting the number of enrollees we will allow in the course at any given time. The number of seats available will vary depending upon how many enrollees complete the course early and how much support current students require during the studies. We want to be sure that everyone who enrolls has the best experience possible and that we can provide them the time and attention needed to be successful in the course. It is best to plan ahead and register sooner rather than later to ensure that a seat is available for you.

#### When I have questions, how do I get them answered?

Each module contains a section to post questions. Any questions about the course material should be posted in the Q & A forum and all responses will be provided there. If additional support is needed for better understanding the material, a group conference call can be requested.

#### Are enrollees required to attend any sessions with live instruction?

No. The entire course is accessible online 24/7, however conference calls will be scheduled on an as needed basis for those enrollees requiring additional assistance. These live conference calls are always optional and participation is not required.

#### How long does it typically take for someone to complete the course?

Time to complete the course will vary from enrollee to enrollee based on the level of knowledge and experience one has prior to the course as well as time available to devote to the course on a weekly basis. Some enrollees complete the course within 3-4 months, others take the entire 12 months. We recommend pacing yourself to complete the course within 6 months, allowing yourself the additional 6 months to review and study the material particularly if you plan to take the CIRCC exam.



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#### What happens if I don't complete the course within the designated time frame of 12 months?

If for some reason you are unable to complete the course within the 12 month time frame, you can extend your access for an additional 6 months for a fee of \$500.

#### What is the cost of the course? What is included?

The enrollment fee is \$1,995. This includes access to 8 online modules and a copy of Cracking the IR Code (a \$299 value) and Q & A support while enrolled. **Please note that all course fees are non-refundable.** 

# If I enroll in the course during 2019, but do not sit for my exam until 2020, how do I get information on CPT coding updates for the new year?

All modules are updated as necessary each January. The modules with changes will be designated with "UPDATED 2020" so you will be able to easily identify those areas that have changed. Your course manual Cracking the IR Code is updated each December. An updated electronic copy of Cracking the IR Code will be made available to you. If you want an updated hard copy of the book, you will need to purchase the new book.

#### How many CEs can I earn for the course?

If you successfully complete all 8 modules, you will earn 24 CE credits. CE credits may be reported for AAPC, RCCB & AHIMA.

#### Is the CIRCC exam included in the enrollment fee?

No. You must register for the CIRCC exam through AAPC.

#### What makes this course different from other IR courses?

There are other companies that offer face-to-face week long training sessions for interventional radiology coding, however because of the complexity of IR coding, unless you have prior experience with IR coding, it is extremely difficult to absorb everything in 1 week. We have had several enrollees take the week long classes from other vendors and said they felt lost, but finally grasped IR coding when taking our course. Our online course is comparable in price to these week long courses without the additional travel expense and you have our support during the course.

You will see other companies offering online webinar packages covering similar material to our course at a lower price, but these webinars do not come with the ongoing Q & A support that is part of our course. Perhaps the most significant difference from these other webinars that are available is the hands on practice you get during our course by working through coding scenarios and actual operative reports with detailed explanations.

We have many testimonials from past attendees about their experience with our course and would be happy to share them.

#### Do you offer a group discount on enrollment fees?

Please contact us <u>info@radrx.com</u> for group pricing. Group discounts begin at 3 attendees per company.

#### What additional materials do I need for the course?

You will need a current year CPT® book. You have black and white vascular illustrations in your course manual for you to refer to, however if you want to purchase color coded vascular illustrations those will need to be purchased from the vendor of your choice if you do not already have them. Color coded drawings are not required, but you may prefer them.



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#### Do you have payment plans? If so, what are the plans?

Our payment processing merchant Square Capital now offers installment plans to residents of 48 states (all except Hawaii & West Virginia).

Your monthly payments with Square will vary depending upon the term you choose 3, 6 or 12 months as well as your Annual Percentage Rate (APR). The APR offered by Square ranges from 0%-30% and the rate is based on credit history and other factors. You will be informed of your interest rate and monthly payment amounts before you choose to accept the loan.

The best part about this option is that we can now honor promotional rates for these installment plans! When the course is on sale, your monthly payments will be calculated on the sale price.

#### Please refer to the next page of this document to learn more about Square Installment terms

**If you reside in Hawaii or West Virginia,** you can set up monthly payments direct with RadRx. You must keep a credit or debit card on file for auto-billing when choosing the installment option. This option requires an initial deposit of \$250.00 followed by 6 monthly payments of \$332.50. The initial deposit of \$250.00 is non-refundable as are any and all fees paid as monthly installments. The first installment will be due within 45 days of the date of payment of the initial deposit.

If you are interested in setting up a payment plan, please send an email to <u>info@radrx.com</u> indicating your desire to register and specifying which option you are choosing so we can set you up with the appropriate electronic invoice.



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# Square Installments

# Approved customers can choose to pay for purchases of \$250 to \$10,000 in monthly installments.

#### How do my customers apply?

Depending on whether your business is signed up to offer Square Installments through invoices or through your point of sale, your customer will either apply directly on the invoice payment page or by visiting a Square Installments application link.

- Customers apply for Installments by filling out a simple online application.
- Many of your customers will get a real-time decision on the status of their application. Any exceptions will be reviewed and notified of eligibility. Typically, this takes 1-2 business days.
- Approved customers can choose from one of three monthly installment plans.

#### What is my customer's APR? Are there any other fees?

Approved customers can choose to pay over 3, 6, or 12 months with rates from 0-30% APR\*. APR is based on credit and other factors. We clearly show your customers the total cost of paying in monthly installments with no surprise service fees, prepayment penalties, or deferred interest.

#### What if my customers have questions about Square Installments?

Consumer lending is highly regulated; let Square Installments do the heavy lifting for you. Don't get into loan specifics like APR, payback length, or fees with your customers. If your customers have any questions about Square Installments, our program requires that you have them contact us directly at **installments@squareup.com** so we can provide them with the most accurate information.

#### Will Square Installments impact my customer's credit?

All installment plans are subject to approval based on credit and other factors. This information is clearly covered in the application so your customers will have the information they need before they choose to apply. If your customers have further questions about credit, please direct them to **installments@squareup.com**.

#### How quickly will they know the status of their application?

Many of your customers will get a real-time decision on the status of their application. Any exceptions will be reviewed and notified of eligibility. Typically, this takes 1-2 business days.

#### What if my customer is declined?

If your customer is notified that they are not able to finance their purchase through Square Installments, they will be notified privately of the decision and decline reason by email. They will still have the opportunity to pay with a debit card or credit card as usual. If your customer has any questions about their application, please direct them to **installments@squareup.com**.

#### Is the Square Installments program available to all of my customers?

At this time, Square Installments is only available to approved U.S. residents who make purchases at participating Square merchants. Square Installments isn't available in Hawaii and West Virginia.



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